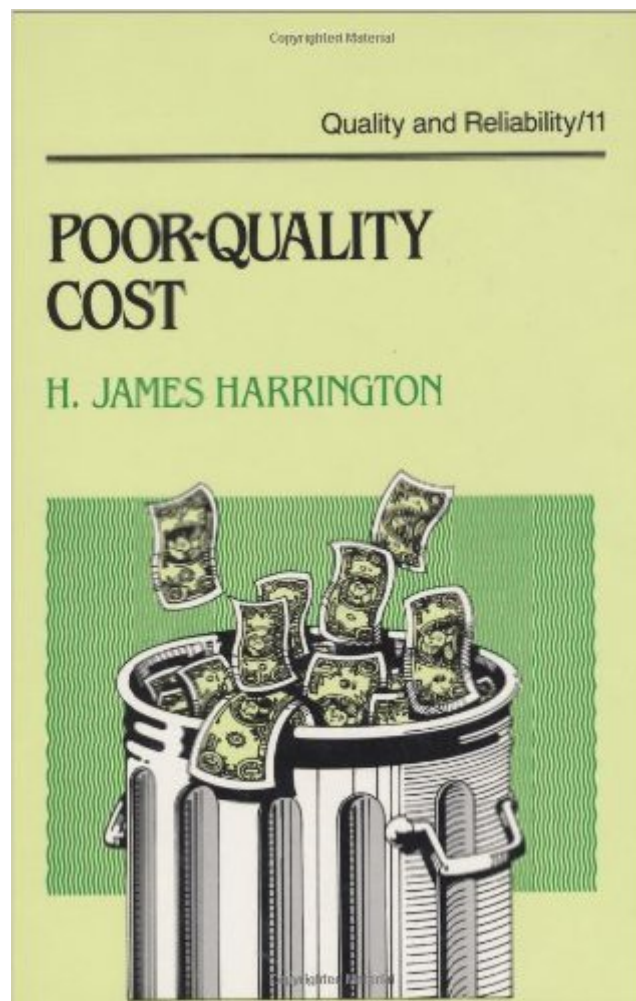


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# Poor-Quality Cost: Implementing, Understanding, And Using The Cost Of Poor Quality (Quality And Reliability)



## Synopsis

An easy-to-read and highly informative book on an extremely important subject. Provides a road map for establishing a system for the identification and elimination of poor-quality costs. Gives management at all levels an important tool for maximization of profit eliminating the concept of optimum operating quality-cost point.

## Book Information

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Average Customer Review: 5.0 out of 5 stars [See all reviews](#) (1 customer review)

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## Customer Reviews

This is an excellent book to review the fundamentals of poor quality and to look at the categories of poor quality that often elude people.

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